IDAPA 17 - INDUSTRIAL COMMISSION

17.02.08 - MISCELLANEOUS PROVISIONS

DOCKET NO. 17-0208-0602

NOTICE OF RULEMAKING - PROPOSED RULE

AUTHORITY: In compliance with Section 67-5221(1), Idaho Code, notice is hereby given that this agency has initiated proposed rulemaking procedures. The action is authorized pursuant to Section(s) 72-508, 72-720, 72-721, 72-722, 72-723, and 72-803 Idaho Code.

PUBLIC HEARING SCHEDULE: Public hearing(s) concerning this rulemaking will be held as follows:

October 19, 2006 Date October 11, 2006 October 25, 2006 2:00 p.m. - 5:00 p.m. 2:00 p.m. - 5:00 p.m. Time 2:00 p.m. - 5:00 p.m. **Industrial Commission Ameritel Inn** Location **Ameritel Inn** 2501 S. 25th East 333 Ironwwood Ave. 317 Main Street Coeur d'Alene, ID Boise, ID Idaho Falls, ID

The hearing site(s) will be accessible to persons with disabilities. Requests for accommodation must be made not later than five (5) days prior to the hearing, to the agency address below.

DESCRIPTIVE SUMMARY: The following is a nontechnical explanation of the substance and purpose of the proposed rulemaking: The previously enacted temporary rule is improperly being applied to hospitals by some payors. This is outside the intent of the law. This proposed rule clarifies that it will not apply to hospitals. Also, the medical fee schedule in the temporary rule has caused some physicians to refuse to cooperate with the worker's compensation system, so the schedule is fine tuned in the proposed rule to respond to these concerns. The proposed rule clarifies that the fee schedule does not apply to hospitals and substitutes an alternative method to compute fees for hospitals. It reduces the number of conversion factors used for physician fees, and it allows health care providers to be fully paid after going through a dispute resolution process.

FEE SUMMARY: The following is a specific description of the fee or charge imposed or increased: N/A

FISCAL IMPACT: The following is a specific description, if applicable, of any negative fiscal impact on the state general fund greater than ten thousand dollars (\$10,000) during the fiscal year as a result of this rulemaking: N/A

NEGOTIATED RULEMAKING: Pursuant to IDAPA 04.11.01.811, negotiated rulemaking was not conducted because of the large number of potentially interested parties and the desire to hold public hearings.

ASSISTANCE ON TECHNICAL QUESTIONS, SUBMISSION OF WRITTEN COMMENTS: For assistance on technical questions concerning the proposed rule, contact Mindy Montgomery, Director, 208-334-6000.

Anyone may submit written comments regarding this proposed rulemaking. All written comments must be directed to the undersigned and must be delivered on or before October 25, 2006.

DATED this 22nd day of August, 2006.

Mindy Montgomery, Director Industrial Commission 317 Main Street P.O. Box 83720 Boise, Idaho 83720-0041 Phone: (208) 334-6000

Fax: (208) 334-2321

IDAPA 17 TITLE 02 CHAPTER 08

17.02.08 - MISCELLANEOUS PROVISIONS

These 1		Adopted and promulgated by the Industrial Commission pursuant to the provision of Section	72-508,
Idaho (Code.		(7-6-94)
001.	TITLE	AND SCOPE.	
These 1	ules shall	be cited as IDAPA 17.02.08, "Miscellaneous Provisions".	(7-6-94)
002.	WRITT	TEN INTERPRETATIONS.	
			(7-6-94)
003.	ADMIN	NISTRATIVE APPEALS.	
		inistrative appeal from decisions of the Industrial Commission in workers' compensation ma	atters, as
			(7-6-94)
004.	INCOR	RPORATION BY REFERENCE. No documents have been incorporated by reference in	nto these
rules.	nveor	()
005	OFFIC	TE OFFICE HOURS MAILING ADDRESS AND STREET ADDRESS This affine	. :
005. from 8		E—OFFICE HOURS—MAILING ADDRESS AND STREET ADDRESS. This office to 5:00 p.m., except Saturday, Sunday, and legal holidays. The department's mailing address to 5:00 p.m., except Saturday, Sunday, and legal holidays.	
P.O. B	ox 83720.	, Boise, ID 83720-0041. The principal place of business is 317 Main Street, 2 nd Floor, B	
83702-	7274.)
006.	PUBLI	C RECORDS ACT COMPLIANCE. Any records associated with these rules are subject	ct to the
provisi		Eldaho Public Records Act Title 9, Chapter 3, and Title 41, Idaho Code.)
007 0	30 (RES	ERVED).	
007_0	So. (RES		
024	4 0 0 7 7		arran ar
031.		PTABLE CHARGES FOR MEDICAL SERVICES UNDER THE IDAHO WORTON LAW.	KKERS'
		ction 72-508 and Section 72-803, Idaho Code, the Industrial Commission (hereinaft	ter "the
		nereby substitutes adopts the following for the January 28, 1975 amendment to the "Ru	
		verning Charges for Medical Services Provided under the Idaho Workers' Compensation 73 rule for determining acceptable charges for medical services provided under the Idaho V	
	nsation L		2) ()
	0.1	Annual Character I and Annual Character I and D	7
Provid	-01. er's reaso	Acceptable Charges Under the Idaho Workers' Compensation Law. Payors shall mable charge for Medical Services furnished to industrially injured patients.	i pay a (6-1-92)
1.0,,,,,,			(=)
	0 <u>21</u> .	Definitions . Words and terms used in this rule are defined in the subsections which follow	
			(6-1-92)
	a.	"Acceptable charge" means the lower of the charge for medical services calculated in acc	cordance
with th	is rule or	as billed by the provider, or the charge agreed to pursuant to written contract.	()
	b.	"Hospital" is any acute care facility providing medical or hospital services and which bills	s using a
UB92 1		<u>()</u>	
	i.	Large hospital is any hospital with more than fifty (50) acute care beds.	()
	1.	Large nospital is any nospital with more than my (50) acute care beas.	
	ii.	Small Hospital is any hospital with fifty (50) acute care beds or less.	()

	"Provider" means any person, firm, corporation, partnership, association, agency, institution or y providing any kind of medical services related to the treatment of an industrially injured patient ensable under Idaho's Workers' Compensation Law. (6-1-92)()
<i>b</i> ₫. Compensation L	"Payor" means the legal entity responsible for paying medical benefits under Idaho's Workers' aw. (6-1-92)
ee. hospital service, suppl <i>ies</i> y.	"Medical Services" means medical, surgical, dental or other attendance or treatment, nurse and medicines, apparatus, appliances, prostheses, and related services, facilitiesy, equipment and $(7-1-95)($
df . exceed the Provi	"Reasonable," except as provided in Subsections 031.02.g. and 031.02.h., means a charge does not der's "usual" charge and does not exceed the "customary" charge, as defined below. (7-1-95)()
eg. service to non-in	"Usual" means the most frequent charge made by an individual Provider for a given medical dustrially injured patients. (7-1-95)()
f<u>h</u>. determined by th	"Customary" means a charge which shall have an upper limit no higher than the 90th percentile, as the Commission, of usual charges made by Idaho Providers for a given medical service. (7-1-95)()
	Provided, however, that for medical services which are not represented by CPT codes,
	of charges shall be determined based on all relevant evidence available, including industry
	ces and catalog prices. (7 1 95)
sianuaras, invoic	es una catalog prices. (7 1 93)
1.	Described found on the formation of Market Coming is and the first consection of account annihilation
	Provided, further, that where a Medical Service is one that is exceptional, unusual, variable,
	or so new that a determination cannot be made as to whether the charge for the Medical Service
	ia of Subsections 031.02.d. through 031.02.f. above, or where the Industrial Commission staff
relevant evidence	its database is statistically unreliable, reasonableness of charges shall be determined based on all e available. (7-1-95)
02.	Acceptable Charge. Payors shall pay providers the acceptable charge for medical services.
02.	receptable charge. I ayors shall pay providers the acceptable charge for medicar services.
a.	Adoption of Standard. The Commission hereby adopts the Resource-Based Relative Value Scale
_	shed by the Centers for Medicare & Medicaid Services of the U.S. Department of Health and
	, as amended, as the standard to be used for determining the acceptable charge for medical services
	the Idaho Workers' Compensation Law by providers other than hospitals. The standard for
	acceptable charge for hospitals shall be: ()
i.	For large hospitals: Eighty percent (80%) of the reasonable charge.
ii.	For small hospitals: Ninety-five percent (95%) of the reasonable charge. ()
b.	Conversion Factors. The following conversion factors shall be applied to the Relative Value Unit
	the latest RBRVS, as amended, that was published before December 31 of the previous calendar
	al service identified by a code assigned to that service in the latest edition of the Physicians' Current
	inology (CPT), published by the American Medical Association, as amended:

CPT CODE:	DESCRIPTION:	CONVERSION FACTOR:
00000 - 09999	<u>Anesthesia</u>	\$ 58.19
<u> 10000 - 69999</u>	<u>Surgery:</u>	
<u> 10000 - 19999</u>	Integumentary System	\$ 67.00
<u> 20000 - 29999</u>	Musculoskeletal System	<u>\$ 110.00</u>

<u> 30000 - 37799</u>	Respiratory and Cardiovascular Systems	\$ 88.00
<u>40000 - 49999</u>	Digestive System	\$ 90.00
<u> 50000 - 59999</u>	<u>Urinary System</u>	\$ 80.00
<u>60000 - 69999</u>	Nervous System, Eye & Ocular, Auditory	<u>\$ 120.00</u>
<u>70000 - 99602</u>	Other Than Surgery:	
<u>70000 - 79999</u>	Radiology	\$ 85.00
<u>80000 - 89999</u>	Pathology and Laboratory	To Be Determined
<u>90281 - 96999</u>	<u>Medicine</u>	\$ 60.00
<u>97000 - 97799</u>	Physical Medicine and Rehabilitation	<u>\$ 44.00</u>
<u>97802 - 98943</u>	Chiropractic and Other Medicine	\$ 43.00
<u>98960 – 99602</u>	Evaluation and Management	\$ 65.00
	and Miscellaneous Services	

The Conversion Factor for the Anesthesiology CPT Codes shall be multiplied by the Anesthesia Base Units assigned to that CPT Code by the Centers for Medicare & Medicaid Services of the U.S. Department of Health and Human Services as of December 31 of the previous calendar year, plus the allowable time units reported for the procedure. Time units are computed by dividing reported time by fifteen (15) minutes. Time units will not be used for CPT Codes 01995 and 01996. Adjustment of Conversion Factors. The conversion factors set out in this rule shall be adjusted prior to the beginning of each state fiscal year (FY), starting with FY 2008. The Commission shall determine the adjustment, which shall equal the percent change in the all item consumer price index for the west urban area, as published by the U.S. Department of Labor, for the twelve-month (12) month period ending with December of the prior year. Services Without CPT Code, RVU or Conversion Factor. The acceptable charge for medical services that do not have a CPT code, a currently assigned RVU or a conversion factor will be the reasonable charge for that service, based upon the usual and customary charge and other relevant factors, as determined by the Commission. Where a service with a CPT Code, RVU and conversion factor is, nonetheless, claimed to be exceptional or unusual, the Commission may, notwithstanding the conversion factor for that service set out in Subsection 031.02.b., determine the reasonable charge for that service, based on all relevant factors in accordance with the procedures set out in Subsection 032.11. Coding. The Commission will generally follow the coding guidelines published by the Centers for Medicare & Medicaid Services and by the American Medical Association, including the use of modifiers. The procedure with the largest RVU will be the primary procedure and will be listed first on the claim form. Modifiers will be reimbursed as follows: Modifier 50: Additional fifty percent (50%) for bilateral procedure. Modifier 51: Fifty percent (50%) of secondary procedure. This modifier will be applied to each medical or surgical procedure rendered during the same session as the primary procedure. Modifier 80: Twenty-five percent (25%) of coded procedure. Modifier 81: Fifteen precent (15%) of coded procedure. This modifier applies to MD and non-MD assistants.

032. BILLING AND PAYMENT REQUIREMENTS FOR MEDICAL SERVICES AND PROCEDURES PRELIMINARY TO DISPUTE RESOLUTION.

01. Authority and Definitions. Pursuant to Section 72-508 and Section 72-803, Idaho Code, the Industrial Commission hereby promulgates this rule augmenting IDAPA 17.02.08.031—(formerly 17.01.03.803.A, which became effective June 1, 1992). The definitions set forth in IDAPA 17.02.08.031 are incorporated by reference as if fully set forth herein.

(1-1-93)(_____)

- **02. Time Periods**. None of the periods herein shall begin to run before the Notice of Injury/Claim for Benefits has been filed with the Employer as required by law. (1-1-93)
- **O3. Provider to Furnish Information**. A Provider, when submitting a bill to a Payor, shall inform the Payor of the nature and extent of Medical Services furnished and for which the bill is submitted. This information shall include, but is not limited to, the patient's name, the employer's name, the date the Medical Service was provided, the diagnosis, if any, and the amount of the charge or charges. <u>Failure to submit a bill complying with Subsection 032.03</u> to the Payor within one hundred twenty (120) days of the date of service will result in the ineligibility of the Provider to utilize the dispute resolution procedures of the Commission set out in Subsection 032.11 for that service.
- **a.** CPT and ICD Coding. A Provider's bill shall, whenever possible, describe the Medical Service provided, using the American Medical Association's appropriate Current Procedural Terminology (CPT) coding, including modifiers, for the year in which the service was performed and using current International Classification of Diseases (ICD) diagnostic coding, as well. (7-1-95)
- **b.** Contact Person. The bill shall also contain the name, address and telephone number of the individual the Payor may contact in the event the Payor seeks additional information regarding the Provider's bill.

 (1-1-93)
- **c.** Report to Accompany Bill. If *required* requested by the Payor, the bill shall be accompanied by a written report as defined by IDAPA 17.02.04.322.01.f. Where a bill is not accompanied by such Report, the periods expressed in Subsections 032.04 and 032.06, below, shall not begin to run until the Payor receives the Report.

(7-1-95)(____

- **05. Partial Payment.** If the Payor acknowledges liability for the claim and, pursuant to Subsection 032.06 below, sends a Preliminary Objection, a Request for Clarification, or both, as to only part of a Provider's bill, the Payor must pay the charge or charges, or portion thereof, as to which no Preliminary Objection and/or Request for Clarification has been made, within thirty (30) calendar days of receipt of the bill. *The Commission will strictly apply all time limits and deadlines established by this rule. However, a reasonable good faith effort to comply with the other provisions of this rule will generally be sufficient to protect a party's rights hereunder. (7 1 95)(*

06. Preliminary Objections and Requests for Clarification. (1-1-93)

- a. Preliminary Objection. Whenever a Payor objects to all or any part of a Provider's bill on the ground that such bill contains a charge or charges that do not comport with the applicable administrative rule, the Payor shall send a written Preliminary Objection to the Provider within thirty (30) calendar days of the Payor's receipt of the bill explaining the basis for each of the Payor's objections. (1-1-93)
- **b.** Request for Clarification. Where the Payor requires additional information, the Payor shall send a written Request for Clarification to the Provider within thirty (30) calendar days of the Payor's receipt of the bill, and shall specifically describe the information sought. (1-1-93)
- **c.** Provider Contact. Each Preliminary Objection and Request for Clarification shall contain the name, address and phone number of the individual <u>located within the state of Idaho that</u> the Provider may contact regarding the Preliminary Objection or Request for Clarification.

 (1 1 93)(_____)
- **d.** Failure of Payor to Object or Request or Provide Contact. Where a Payor does not send a Preliminary Objection to a charge set forth in a bill and/or a Request for Clarification within thirty (30) calendar days of receipt of the bill, or provide an in-state contact in accord with Subsection 032.06.c., it shall be precluded from objecting to such charge as failing to comport with the applicable administrative rule. (1 1 93)()

- **a.** Where a Payor has timely sent a Preliminary Objection, Request for Clarification, or both, the Provider shall send to the Payor a written Reply, if any it has, within thirty (30) calendar days of the Provider's receipt of each Preliminary Objection and/or Request for Clarification. (1-1-93)
- **b.** Failure of Provider to Reply to Preliminary Objection. If a Provider fails to timely reply to a Preliminary Objection, the Provider shall be deemed to have acquiesced in the Payor's objection. (1-1-93)
- **c.** Failure of Provider to Reply to Request for Clarification. If a Provider fails to timely reply to a Request for Clarification, the period in which the Payor shall pay or issue a Final Objection shall not begin to run until such clarification is received. (1-1-93)
- **O8.** Payor Shall Pay or Issue Final Objection. The Payor shall pay the Provider's bill in whole or in part and/or shall send to the Provider a written Final Objection, if any it has, to all or part of the bill within thirty (30) calendar days of the Payor's receipt of the Reply. (1-1-93)
- **09. Failure of Payor to Finally Object**. Where the Payor does not timely send a Final Objection to any charge or portion thereof to which it continues to have an objection, it shall be precluded from further objecting to such charge as unacceptable. (1-1-93)
- 10. Investigation of Claim Compensability. Where a Payor is investigating the compensability of a claim as to which a Provider has submitted a bill, the Payor must send a Notice of Investigation of Claim Compensability to the Provider and the Patient within fifteen (15) calendar days of receipt of the Provider's bill. The Payor shall complete its investigation of claim compensability and notify the Commission, the Provider and the Patient of its determination within thirty (30) calendar days of the date the Notice of Investigation of Claim Compensability is sent. Where a Payor does not timely notify the Commission, the Provider and the Patient of its determination, the Payor shall be precluded from objecting to such charge as failing to comport with the applicable administrative rule.
- **a.** Single Objection Sufficient. A single objection stating that liability has been denied shall be sufficient for each Provider from whom a bill is received. (1-1-93)
- **b.** Effect of Commission Determination of Claim Compensability. The thirty (30) day period in which the Payor must pay the bill or send a Preliminary Objection and/or Request for Clarification shall recommence running on the date of entry of a final Commission order determining that the claim is compensable.(1-1-93)
- **c.** Effect of Determination of Compensability. If the Payor, absent a Commission determination of claim compensability, concludes that it is liable for a claim, the thirty (30) day period in which the Payor must pay the bill or send a Preliminary Objection and/or Request for Clarification shall begin running on the date the Payor notifies the Commission, Provider and Patient that it accepts liability for the claim. (1-1-93)
- Provider are unable to agree on the appropriate charge for any Medical Service, a Provider which has complied with the applicable requirements of this rule may move the Commission to resolve the dispute as provided in the Judicial Rule Re: Disputes Between Providers and Payors as Referenced in *IDAPA 17.02.08*. Sections 031 and 032 of this rule (formerly 17.01.03.803.a. and 803.b.). If Provider's motion prevails, Payor shall pay the amount found by the Commission to be owed plus an additional thirty percent (30%) of that amount to compensate Provider for costs and expenses associated with using the dispute resolution process.

12. Requirements Regarding Disputes Arising Before the Effective Date of This Rule. (1 1 93)

a. Written Demand Required. If, prior to January 1, 1993, a Payor notifies or has notified a Provider that it does not intend to fully pay any charge for Medical Services incurred prior to January 1, 1993, the Provider seeking payment for such charge must send a written Demand for Payment to the Payor no later than January 31, 1993. (Note: Should the matter ultimately proceed to the dispute resolution phase set forth in the Judicial Rule, the

Commission will resolve the dispute by applying the administrative rule which was in effect at the time the charge was incurred. Hence, if the charge in dispute was incurred prior to June 1, 1992, the Commission will use this dispute resolution process to determine whether the Provider's charge is acceptable pursuant to the provisions of IDAPA 17.01.03.803, then in effect. However, if the charge in dispute was incurred on or after June 1, 1992, the Commission will use this dispute resolution process to determine whether the Provider's charge is acceptable pursuant to the provisions of IDAPA 17.02.08.031, now in effect.)

(1-1-93)

b. All Provisions of this Rule Will Apply. Such a Demand shall substitute for the bill and Report referenced in Subsection 032.03 above, and must contain all the information required by that section. Service of a timely Demand for Payment will bring the other provisions of this rule into operation.

(1-1-93)

c. Failure of Provider to Make Written Demand. Providers failing to make a written Demand for Payment within thirty (30) calendar days of the effective date of this rule shall be forever barred from invoking the Dispute Resolution Process set forth in the applicable Judicial Rule. Demands and/or billings submitted previously either to the Payor or to the Commission will not suffice.

(1-1-93)

